

**EAST Search History**

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L2	22	"705"/\$.ccls. and ((charg\$3 or bill\$3 or invoic\$3) with (telephone adj company) with (goods or product or merchandi\$4))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/22 09:48
S1	2	"20020112169".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/19 13:46
S2	363	telephone adj (ordering or purchasing or shopping or buying)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/19 13:49
S3	64	((telephone adj (ordering or purchasing or shopping or buying)) and ((call\$3 or return \$3 or dial\$3) with (consumer or customer or request\$3 or user or subscriber or caller or buyer or shopper or purchaser) with back)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/19 13:54
S4	1	"5590183".pn. and (telephone adj (ordering or purchasing or shopping or buying))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/19 14:00

S5	76	(telephone adj (ordering or purchasing or shopping or buying)) and ((call\$3 or return \$3 or dial\$3 or contact \$3) with (back or consumer or customer or request\$3 or user or subscriber or caller or buyer or shopper or purchaser) with (human or live or operator or csr or representative or rep or tsr or salesman or salesperson or salesmen or agent or customer adj service or advisor or employee or staff))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/19 14:10
S6	175	(telephone adj (sale)) and ((call\$3 or return \$3 or dial\$3 or contact \$3) with (back or consumer or customer or request\$3 or user or subscriber or caller or buyer or shopper or purchaser) with (human or live or operator or csr or representative or rep or tsr or salesman or salesperson or salesmen or agent or customer adj service or advisor or employee or staff))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/19 14:29
S7	1	"5097528".pn. and (pin or name or password or code or passcode or pass-code or pass-word or pass adj (code or word or phrase) or phrase or passphrase or pass-phrase)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/19 14:36
S8	10	"4,797,911".pn. "4,894,857".pn. "5,070,525".pn. "5,214,688".pn. "5,309,505".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/19 14:43

S9	1	"6493695".pn. and (telephone adj (sale)) and ((call\$3 or return \$3 or dial\$3 or contact \$3) with (back or consumer or customer or request\$3 or user or subscriber or caller or buyer or shopper or purchaser) with (human or live or operator or csr or representative or rep or tsr or salesman or salesperson or salesmen or agent or customer adj service or advisor or employee or staff))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/19 15:22
S10	1	"6493695".pn. and (callback or back or contact\$3 or return\$3 or call\$3 with (back or return\$3))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/19 15:27
S11	1	"6493695".pn. and (leav\$3 or callback or back or contact\$3 or return\$3 or call\$3 with (back or return\$3))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/19 15:29
S12	0	"6493695".pn. and (passcode or pass-word or pass-code or password or pin or personal adj2 (number or id or identif\$4 or identification))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/19 15:30
S14	1770	"705"/\$.ccls. and ((investigat\$3 or research\$3) with (human or live or operator or csr or representative or rep or tsr or salesman or salesperson or salesmen or agent or customer adj service or advisor or employee or staff))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/19 15:39

S15	1153	"705"/\$.ccls. and ((investigat\$3 or research\$3) with (human or live or operator or csr or representative or rep or tsr or salesman or salesperson or salesmen or agent or customer adj service or advisor or employee or staff)) and ((contact \$3 or back or return\$3 or call\$3) with (customer or consumer or shopper or buyer or purchaser or user or member)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/19 15:41
S16	166	"705"/\$.ccls. and (((investigat\$3 or research\$3) with (human or live or operator or csr or representative or rep or tsr or salesman or salesperson or salesmen or agent or customer adj service or advisor or employee or staff)) same ((contact\$3 or back or return\$3 or call\$3) with (customer or consumer or shopper or buyer or purchaser or user or member))))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/19 15:42
S17	1903	(consumer or shopper or buyer or customer) near5 (hang\$3 or hang \$3 adj up or terminat \$4 near3 call)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 12:43
S18	727	((consumer or shopper or buyer or customer) near5 (hang\$3 or hang \$3 adj up or terminat \$4 near3 call)) same (purchas\$3 or shop\$4 or product or information)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 12:45

S19	1	((consumer or shopper or buyer or customer) near5 (hang\$3 or hang\$3 adj up or terminat\$4 near3 call)) same (purchas\$3 near3 request\$3)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 12:45
S20	0	((consumer or shopper or buyer or customer) near5 (hang\$3 or hang\$3 adj up or terminat\$4 near3 call)) same (product near3 request\$3)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 12:46
S21	47	((consumer or shopper or buyer or customer) near5 (hang\$3 or hang\$3 adj up or terminat\$4 near3 call)) same (information near3 request\$3)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 12:46
S22	34189	(retriev\$3 or collect\$3 or research\$3 or gather\$3 or investigat\$4) with (information or product) with (human or live or operator or csr or representative or rep or tsr or salesman or salesperson or salesmen or agent or customer adj service or advisor or employee or staff)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 12:51
S23	4238	"705"/\$.ccls. and ((retriev\$3 or collect\$3 or research\$3 or gather\$3 or investigat\$4 or find\$3) with (information) with (human or live or operator or csr or representative or rep or tsr or salesman or salesperson or salesmen or agent or customer adj service or advisor or employee or staff))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 12:53

S24	2832	"705"/\$.cls. and ((retriev\$3 or collect\$3 or research\$3 or gather\$3 or investigat\$4 or find\$3) with (information) with (csr or representative or rep or salesman or salesperson or salesmen or agent or customer adj service or advisor or employee or staff))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 12:53
S25	618	"705"/\$.cls. and ((retriev\$3 or collect\$3 or research\$3 or gather\$3 or investigat\$4 or find\$3) with (request\$3 or product or goods) with (information) with (csr or representative or rep or salesman or salesperson or salesmen or agent or customer adj service or advisor or employee or staff))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 12:54
S26	201	"705"/\$.cls. and ((retriev\$3) with (request\$3 or product or goods) with (information) with (csr or representative or rep or salesman or salesperson or salesmen or agent or customer adj service or advisor or employee or staff))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 12:55
S27	93	"705"/\$.cls. and ((retriev\$3) with (request\$3 or product or goods) with (information) with (csr or representative or rep or salesman or salesperson or salesmen or customer adj service or advisor or employee or staff))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 12:55

S28	445	"705"/\$.ccls. and ((collect\$3 or research \$3 or gather\$3 or investigat\$4 or find\$3) with (request\$3 or product or goods) with (information) with (csr or representative or rep or salesman or salesperson or salesmen or agent or customer adj service or advisor or employee or staff))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 12:57
S29	304	"705"/\$.ccls. and ((collect\$3 or research \$3 or gather\$3 or investigat\$4 or find\$3) with (request\$3 or product or goods) with (information) with (csr or representative or rep or salesman or salesperson or salesmen or agent or customer adj service or agent or advisor or employee or staff)) and (telephone)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 12:58
S30	250	"705"/\$.ccls. and ((collect\$3 or research \$3 or gather\$3 or investigat\$4 or find\$3) with (request\$3 or product or goods) with (information) with (csr or representative or rep or salesman or salesperson or salesmen or agent or customer adj service or agent or advisor or employee or staff)) and (telephone) and (hang\$3 or disconnect \$3 or terminat\$4 or halt\$3 or end\$3)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 12:59

S31	3706	((csr or representative or rep or salesman or salesperson or salesmen or agent or customer adj service or agent or advisor or employee or staff) with (call\$3 or contact \$3) with (customer or consumer or shopper or buyer or purchaser) with (information))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 13:09
S32	433	((csr or representative or rep or salesman or salesperson or salesmen or agent or customer adj service or agent or advisor or employee or staff) with return\$3 with (customer or consumer or shopper or buyer or purchaser) with (information))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 13:10
S33	590	(retriev\$3 or research \$3 or collect\$3 or gather\$3 or investigat \$4 or find\$3) with ((article or product or order) adj2 (information or data)) with (csr or representative or rep or salesman or salesperson or salesmen or agent or customer adj service or advisor or employee or staff)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 13:20
S34	1444	(caller or calling adj party or requestor or requester or consumer or shopper or buyer or customer or user) near3 (creat\$3) near3 (password or passcode or pin or personal adj2 (id or identification or number or identif\$4))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 13:28



S35	11	(caller or calling adj party or requestor or requester or consumer or shopper or buyer or customer or user) near3 (creat\$3) near3 (password or passcode or pin or personal adj2 (id or identification or number or identif\$4)) and (telephone adj (sale or shopping or purchasing or buy or ordering))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 13:30
S36	115	(caller or calling adj party or requestor or requester or consumer or shopper or buyer or customer or user) near3 (creat\$3) near3 (password or passcode or pin or personal adj2 (id or identification or number or identif\$4)) and ((telephone or call \$3) with (sale or shopping or purchasing or buy or ordering))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 13:38
S37	1	"7092509".pn. and ((caller or calling adj party or requestor or requester or consumer or shopper or buyer or customer or user) with (creat\$3 or suppl\$3 or provid\$3 or enter\$3 or own) with (password or passcode or pin or personal adj2 (id or identification or number or identif\$4))) and ((telephone or call \$3) with (sale or shopping or purchasing or buy or ordering))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 13:52
S38	1	"7092509".pn. and (call \$3 adj2 back)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 13:54

S39	3197	((single or unified) adj2 queue)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 13:56
S40	2170	((single or unified) adj2 queue) and (in-store or retail\$3 or location or premise)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 13:57
S41	79	"705"/\$.ccls. and ((single or unified) adj2 queue) and (in-store or retail\$3 or location or premise)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 13:57
S42	2	"5,884,032".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 13:59
S43	1	"7092509".pn. and (pin or password or passcode or phrase or pass-phrase or pass-code or pass-word)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 14:23
S44	448	((verif\$4 or verificat\$3 or authenticat\$4 or establish\$5) with (caller or calling adj party) with (identity)) and ((creat\$3 or suppl \$3 or provid\$3 or enter \$3 or own or establish \$5) with (password or passcode or pin or personal adj2 (id or identification or number or identif\$4) or phrase or pass-phrase or pass-code or pass-word))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 14:28

S45	314	((verif\$4 or verificat\$3 or authenticat\$4 or establish\$5) with (caller or calling adj party) with (identity)) and ((creat\$3 or suppl\$3 or provid\$3 or enter\$3 or own or establish\$5) with (password or passcode or pin or personal adj2 (id or identification or number or identif\$4) or phrase or pass-phrase or pass-code or pass-word)) and (call-back or dial-back or contact\$3 or (call\$3 or dial\$3) adj4 back)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 14:30
S46	38	((verif\$4 or verificat\$3 or authenticat\$4 or establish\$5) with (caller or calling adj party) with (identity)) same (call-back or dial-back or contact\$3 or (call\$3 or dial\$3) adj4 back)) and ((creat\$3 or suppl\$3 or provid\$3 or enter\$3 or own or establish\$5) with (password or passcode or pin or personal adj2 (id or identification or number or identif\$4) or phrase or pass-phrase or pass-code or pass-word))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 14:33
S47	24	((verif\$4 or verificat\$3 or authenticat\$4 or establish\$5) with (caller or calling adj party) with (identity)) and (((creat\$3 or suppl\$3 or provid\$3 or enter\$3 or own or establish\$5) with (password or passcode or pin or personal adj2 (id or identification or number or identif\$4) or phrase or pass-phrase or pass-code or pass-word)) same (call-	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 14:39

		back or dial-back or contact\$3 or (call\$3 or dial\$3) adj4 back))				
S48	37671	((call or contact or service) adj center)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 15:16
S49	933	((call or contact or service) adj3 (system or center)) and ((caller or calling adj party or requestor or requester or consumer or shopper or buyer or customer or user) near3 (creat\$3 or establish\$5) near3 (password or passcode or pin or personal adj2 (id or identification or number or identif\$4)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 15:19
S50	680	((call or contact or service) adj3 (system or center)) and ((caller or calling adj party or requestor or requester or consumer or shopper or buyer or customer or user) near3 (creat\$3 or establish\$5) near3 (password or passcode or pin or personal adj2 (id or identification or number or identif\$4))) and (call-back or dial- back or return\$3 near3 call or contact\$3 or (call\$3 or dial\$3) adj4 back)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 15:21
S51	3	"705"?4.ccls. and S50	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 15:22

S52	64	((call or contact or service) adj3 (system or center)) and ((caller or calling adj party or requestor or requester or consumer or shopper or buyer or customer or user) near3 (creat\$3 or establish\$5) near3 (password or passcode or pin or personal adj2 (id or identification or number or identif\$4))) same (call-back or dial-back or return\$3 near3 call or contact\$3 or (call\$3 or dial\$3) adj4 back)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 15:29
S53	28	telephone adj (commerce or e-commerce)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 16:44
S54	19	(telephony or telephony-based or telephone-based) adj (commerce or e-commerce)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 16:59
S55	22591	(consumer or customer or buyer or shopper or purchaser) same (seller or merchant or vendor or retail\$3 or manufacturer or supplier) same (central or centraliz\$3 or host or server or mall or mallserver or marketplace)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 17:08

S56	3603	"705"/\$.cds. and ((consumers or customers or buyers or shoppers or purchasers) same (sellers or merchants or vendors or retailer or retailing or manufacturers or suppliers) same (central or centraliz\$3 or host or server or mall or mallserver or marketplace))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/02/20 17:10
S57	9679	"705"/\$.cds. and ((consumer or customer or buyers or shoppers or purchasers) same (seller or reseller or merchant or vendor or retailer or distributor or retailing or manufacturer or supplier) same (central or centraliz\$3 or host or server or mall or mallserver or marketplace or center))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 17:11
S58	6244	"705"/\$.cds. and ((consumer or customer or buyers or shoppers or purchasers) same (seller or reseller or merchant or vendor or retailer or distributor or retailing or manufacturer or supplier) same (central or centraliz\$3 or host or server or mall or mallserver or marketplace or center)) and (telephone or telephony)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 17:12

S59	2699	"705"/\$.ccls. and ((consumer or customer or buyers or shoppers or purchasers) same (seller or reseller or merchant or vendor or retailer or distributor or retailing or manufacturer or supplier) same (central or centraliz\$3 or host or server or mall or mallserver or marketplace or center)) and (telephone or telephony) and ((creat\$3 or suppl\$3 or provid\$3 or enter\$3 or personal or private or establish\$5) with (password or passcode or pin or personal adj2 (id or identification or number or identif\$4) or phrase or pass-phrase or pass-code or pass-word))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 17:13
S60	1249	"705"/\$.ccls. and ((consumer or customer or buyer or shopper or purchaser) same (seller or reseller or merchant or vendor or retailer or distributor or retailing or manufacturer or supplier) same (central or centraliz\$3 or host or server or mall or mallserver or marketplace or center)) and (telephone or telephony) and ((consumer or customer or buyer or shopper or purchaser) with (creat\$3 or suppl\$3 or provid\$3 or enter\$3 or personal or private or establish\$5) with (password or	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 17:15

		passcode or pin or personal adj2 (id or identification or number or identif\$4) or phrase or pass-phrase or pass-code or pass-word))				
S61	28	"705"/\$.cls. and ((consumer or customer or buyer or shopper or purchaser) same (seller or reseller or merchant or vendor or retailer or distributor or retailing or manufacturer or supplier) same (central or centraliz\$3 or host or server or mall or mallserver or marketplace or center)) and (telephone or telephony) and ((caller) with (creat\$3 or suppl\$3 or provid\$3 or enter\$3 or personal or private or establish \$5) with (password or passcode or pin or personal adj2 (id or identification or number or identif\$4) or phrase or pass-phrase or pass-code or pass-word))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 17:16
S62	1	"5918213" .pn. and ((consumer or customer or buyer or shopper or purchaser) same (seller or reseller or merchant or vendor or retailer or distributor or retailing or manufacturer or supplier) same (central or centraliz\$3 or host or server or mall or mallserver or marketplace or center)) and (telephone or telephony) and ((caller) with (creat\$3	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 17:19



		or suppl\$3 or provid\$3 or enter\$3 or personal or private or establish \$5) with (password or passcode or pin or personal adj2 (id or identification or number or identif\$4) or phrase or pass- phrase or pass-code or pass-word))				
S63	1	"5918213".pn. and ((consumer or customer or buyer or shopper or purchaser) same (seller or reseller or merchant or vendor or retailer or distributor or retailing or manufacturer or supplier) same (central or centraliz\$3 or host or server or mail or mailserver or marketplace or center)) and (telephone or telephony) and ((caller) with (creat\$3 or suppl\$3 or provid\$3 or enter\$3 or personal or private or establish \$5) with (password or passcode or pin or personal adj2 (id or identification or number or identif\$4) or phrase or pass- phrase or pass-code or pass-word)) and (call- back or dial-back or contact\$3 or (call\$3 or dial\$3) adj4 back)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 17:26

S64	0	"5918213" .pn. and ((consumer or customer or buyer or shopper or purchaser) same (seller or reseller or merchant or vendor or retailer or distributor or retailing or manufacturer or supplier) same (central or centraliz\$3 or host or server or mail or mailserver or marketplace or center)) and (telephone or telephony) and ((caller) with (creat\$3 or suppl\$3 or provid\$3 or enter\$3 or personal or private or establish \$5) with (password or passcode or pin or personal adj2 (id or identification or number or identif\$4) or phrase or pass-phrase or pass-code or pass-word)) and (call-back or dial-back or contact\$3 or (call\$3 or dial\$3) adj4 back) and (voice adj (mail\$3 or messag\$3) or voicemail \$3 or leav\$3)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 17:29
S65	284	("3082402"   "3159818"   "3249919"   "3371162"   "3381276"   "3482057"   "3829833"   "3911397"   "3924065"   "3928724"   "3946220"   "3970992"   "4071698"   "4071911"   "4112421"   "4209787"   "4217588"   "4220991"   "4232317"	US-PGPUB; USPAT; USOCR	OR	ON	2008/02/20 17:29

"4265371"			
"4270182"			
"4300040"			
"4328544"			
"4414467"			
"4494197"			
"4517410"			
"4528643"			
"4654482"			
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"4797911"			
"4797913"			
"4799156"			
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"4852154"			
"4866756"			
"4894857"			
"4908850"			
"4930150"			
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"4947028"			
"4969183"			
"4975945"			
"4989233"			
"4992940"			
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"5224153"			
"5251252"			
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"5259023"			
"5349633"			
"5351285"			
"5359645"			
"5418713"			
"5539635").PN. OR			
("5918213").URPN.			

S66	17	("5918213".pn. or S65) and ((consumer or customer or buyer or shopper or purchaser or user or caller) same (seller or reseller or merchant or vendor or retailer or distributor or retailing or manufacturer or supplier) same (central or centraliz\$3 or host or server or mail or mailserver or marketplace or callcenter or center)) and (telephone or telephony or cti) and ((consumer or customer or buyer or shopper or purchaser or user or caller) with (creat\$3 or suppl\$3 or provid\$3 or enter\$3 or personal or private or establish\$5) with (password or passcode or pin or personal adj2 (id or identification or number or identif\$4) or phrase or pass-phrase or pass-code or pass-word))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 17:33
S67	2	"6850901".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 20:58
S68	2	"6850901".pn. and (pric\$3 or product)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 22:04
S69	2	"6850901".pn. and ((pric\$3 or product) with (code or number))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 22:06
S70	1	"6850901".pn. and (voice or vru or speech or listen\$3 or hear\$3 or speak\$3)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 22:38

S71	1	"6850901".pn. and (voice or vru or speech or listen\$3 or hear\$3 or speak\$3 or confirm \$6)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 22:40
S72	1	"6850901".pn. and ((pin or password) same (confirm\$6 or verif\$4 or verification or authenticat\$4 or valid or validat\$3))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 22:46
S73	1	"6850901".pn. and ((pin or password or identity) same (confirm \$6 or verif\$4 or verification or authenticat\$4 or valid or validat\$3))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/20 22:48
S74	2	"6850901".pn. and ((pin or password or identi\$4 or identification) or (confirm\$6 or verif\$4 or verification or authenticat\$4 or valid or validat\$3))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/21 08:34
S75	1	"6850901".pn. and (hang\$3 or up or follow \$3 or follow-up)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/21 08:51
S76	1	"6850901".pn. and (bill \$3 or credit\$3 or charg \$3 or invoic\$3 or company)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/21 09:54
S77	1	"6850901".pn. and (hang\$3 or back or callback or call-back or disconnect\$3 or follow \$3 adj up)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/21 15:41
S78	1	"6850901".pn. and (combination or combin \$3)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/21 15:51
S79	1	"6850901".pn. and (updat\$3)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/21 16:06

S80	1	"6850901".pn. and ("60")	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/21 16:08
S81	49	705/26-27.ccls. and ((charg\$3 or bill\$3 or invoic\$3) with (telephone adj company))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/21 18:41
S82	24	705/26-27.ccls. and ((charg\$3 or bill\$3 or invoic\$3) with (telephone adj company) with (goods or product or merchandi\$4 or service))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/21 18:45
S83	9	705/26-27.ccls. and ((charg\$3 or bill\$3 or invoic\$3) with (telephone adj company) with (goods or product or merchandi\$4))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/02/21 18:48

**2/22/08 10:25:49 AM**

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## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	177	(telephon\$2 with (shopping or purchas \$3 or order\$3 or requisition\$4) with (processor or system or computer or apparatus or mall or center)) same ((terminat\$4 or end \$3 or stop\$4 or hang \$3 adj up or hang-up or hangs-up or disconnect\$4) with (after or once or following or subsequent\$2 or complet\$4 or collect \$4 or gather\$3 or wait\$3 or tie or tied or tying or search\$3 or retriev\$3 or find \$3) with (data or information or request\$3 or description or requirement))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/03 11:57
S2	58287	(ask\$ or request\$3 or instruct\$3) with ((name or social adj security or accept\$4 or secret\$2 or security or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (key or aunt or uncle or mother or father or maiden or cat or dog or pet or id or code or identif\$4 or number or identification or proof or password or pass-word or pin or personal adj2	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/03 13:11

		number or passcode or pass-code or (pass adj (code or word))))				
S3	14100	(ask\$ or request\$3 or instruct\$3) with ((name or social adj security or accept\$4 or secret\$2 or security or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (key or aunt or uncle or mother or father or maiden or cat or dog or pet or id or code or identif\$4 or number or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) same (disconnect\$4 or terminat\$4 or reconnect\$4 or re-connect\$4 or hold or on-hold or wait\$3 or hang\$3 adj up or hanging-up or hang-up or hangs-up or hanged-up or callback or call-back or recall\$3 or re-call \$3 or calling-back or end\$3 or stop\$4 or dial\$3 or redial\$3 or re-dial\$3 or back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back or reconnect or terminat \$4 or on-hold or hold \$3 or wait\$3 or tie or tying or tied or wast\$3)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/03 13:03



S4	2091	((ask\$ or request\$3 or instruct\$3) with ((name or social adj security or accept\$4 or secret\$2 or security or personal or own or temporary or one-time or one adj time or single adj use or single-use) with (key or aunt or uncle or mother or father or maiden or cat or dog or pet or id or code or identif\$4 or number or identification or proof or password or pass-word or pin or personal adj2 number or passcode or pass-code or (pass adj (code or word)))) same (disconnect\$4 or terminat\$4 or reconnect\$4 or re-connect\$4 or hold or on-hold or wait\$3 or hang\$3 adj up or hanging-up or hang-up or hangs-up or hanged-up or callback or call-back or recall\$3 or re-call \$3 or calling-back or end\$3 or stop\$4 or dial\$3 or redial\$3 or re-dial\$3 or back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back or reconnect or terminat \$4 or on-hold or hold \$3 or wait\$3 or tie or tying or tied or wast\$3)) and (((telemarket\$3 or call) adj3 (center or service )) or ((retail \$3 or mail adj order or telephon\$6) adj3	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/03 13:20
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		(catalog or catalogue) adj3 (merchant or vendor or supplier or manufacturer or business or store or establishment or compan\$3 or system or apparatus or computer or mall or server or sales or shopping)))				
S5	37	S4 and 705/26-27. ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/03 13:05
S6	23224	(authentica\$4 or proof) same (creat \$4 or provid\$3 or enter\$3 or key\$3 or typ\$3 or submit\$4) with (pin or (personal adj2 (id or identif\$4 or identification)) or password or passcode or acceptance or secret or private or pass-word or pass-code) with (name or social adj security or own or temporary or one-time or one adj time or single adj use or single-use or key or aunt or uncle or mother or father or maiden or cat or dog or pet or id or code or identif\$4 or number or identification)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/03 13:23

S7	1719	S6 and ((disconnect \$4 or terminat\$4 or reconnect\$4 or re- connect\$4 or hold or on-hold or wait\$3 or hang\$3 adj up or hanging-up or hang- up or hangs-up or hanged-up or callback or call-back or recall\$3 or re-call \$3 or calling-back or end\$3 or stop\$4 or dial\$3 or redial\$3 or re-dial\$3 or back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back or reconnect or terminat \$4 or on-hold or hold \$3 or wait\$3 or tie or tying or tied or wast\$3)) and (((telemarket\$3 or call) adj3 (center or service )) or ((retail \$3 or mail adj order or telephon\$6) adj3 (catalog or catalogue) adj3 (merchant or vendor or supplier or manufacturer or business or store or establishment or compan\$3 or system or apparatus or computer or mall or server or sales or shopping)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/03 13:20
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S8	628	((authenticat\$4 or proof) same ((creat\$4 or provid\$3 or enter\$3 or key\$3 or typ\$3 or submit\$4) with (pin or (personal adj2 (id or identif\$4 or identification)) or password or passcode or acceptance or secret or private or pass-word or pass-code) with (name or social adj security or own or temporary or one-time or one adj time or single adj use or single-use or key or aunt or uncle or mother or father or maiden or cat or dog or pet or id or code or identif\$4 or number or identification)) same (disconnect\$4 or terminat\$4 or reconnect\$4 or re-connect\$4 or hold or on-hold or wait\$3 or hang\$3 adj up or hanging-up or hang-up or hangs-up or hanged-up or callback or call-back or recall\$3 or re-call\$3 or calling-back or end\$3 or stop\$4 or dial\$3 or redial\$3 or re-dial\$3 or back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back or reconnect or terminat\$4 or on-hold or hold\$3 or wait\$3 or tie or tying or tied or wast\$3)) and (((telemarket\$3 or call) adj3 (center or service )) or ((retail	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/03 13:26
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		\$3 or mail adj order or telephon\$6) adj3 (catalog or catalogue) adj3 (merchant or vendor or supplier or manufacturer or business or store or establishment or compan\$3 or system or apparatus or computer or mall or server or sales or shopping)))				
S9	1426	((creat\$4 or provid \$3 or enter\$3 or key \$3 or typ\$3 or submit\$4) with (pin or (personal adj2 (id or identif\$4 or identification)) or password or passcode or acceptance or secret or private or pass-word or pass-code) with (name or social adj security or own or temporary or one-time or one adj time or single adj use or single-use or key or aunt or uncle or mother or father or maiden or cat or dog or pet or id or code or identif\$4 or number or identification) with (disconnect\$4 or terminat\$4 or reconnect\$4 or re-connect\$4 or hold or on-hold or wait\$3 or hang\$3 adj up or hanging-up or hang-up or hangs-up or hanged-up or callback or call-back or recall\$3 or re-call \$3 or calling-back or end\$3 or stop\$4 or dial\$3 or redial\$3 or re-dial\$3 or back or	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/03 13:29

		dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back or reconnect or terminat \$4 or on-hold or hold \$3 or wait\$3 or tie or tying or tied or wast\$3)) and (((telemarket\$3 or call) adj3 (center or service )) or ((retail \$3 or mail adj order or telephon\$6) adj3 (catalog or catalogue) adj3 (merchant or vendor or supplier or manufacturer or business or store or establishment or compan\$3 or system or apparatus or computer or mall or server or sales or shopping)))				
S10	764	(authentica\$4 or proof or fraud or fraudulent2) and S9	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/03 13:29
S11	268	((authentica\$4 or proof or fraud or fraudulent2) same ((creat\$4 or provid \$3 or enter\$3 or key \$3 or typ\$3 or submit\$4) with (pin or (personal adj2 (id or identif\$4 or identification)) or password or passcode or acceptance or secret or private or pass- word or pass-code) with (name or social adj security or own or temporary or one- time or one adj time or single adj use or single-use or key or aunt or uncle or	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/03 13:37

		mother or father or maiden or cat or dog or pet or id or code or identif\$4 or number or identification) with (disconnect\$4 or terminat\$4 or reconnect\$4 or re- connect\$4 or hold or on-hold or wait\$3 or hang\$3 adj up or hanging-up or hang- up or hangs-up or hanged-up or callback or call-back or recall\$3 or re-call \$3 or calling-back or end\$3 or stop\$4 or dial\$3 or redial\$3 or re-dial\$3 or back or dial-back or redial\$3 or re-dial\$3 or dialback or dial\$3 adj back or reconnect or terminat \$4 or on-hold or hold \$3 or wait\$3 or tie or tying or tied or wast\$3))) and (((telemarket\$3 or call) adj3 (center or service )) or ((retail \$3 or mail adj order or telephon\$6) adj3 (catalog or catalogue) adj3 (merchant or vendor or supplier or manufacturer or business or store or establishment or compan\$3 or system or apparatus or computer or mail or server or sales or shopping)))				
S12	122	internet adj call adj center	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/03 18:15

S13	0	"6714536".pn. and (password or pin or passcode)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/03 18:15
S14	2	"6714536".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/10/04 12:31

**2/22/08 10:32:16 AM****C:\Documents and Settings\RPond\My Documents\EAST\workspaces\09988672  
10\_03\_07.wsp**